



7529

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jim Beck III Art Unit: 2655  
Serial No.: 09/484,140  
Filed: January 18, 2000  
For: AUTOMATIC CALL DISTRIBUTOR  
WITH LANGUAGE BASED ROUTING  
SYSTEM AND METHOD  
Attorney  
Docket No.: 77529

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12503  
#  
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NOV 20 2003

Technology Center 2600

AMENDMENT B

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

In conjunction with the Request for Continued  
Examination filed herewith, please amend the above-  
identified application as follows: